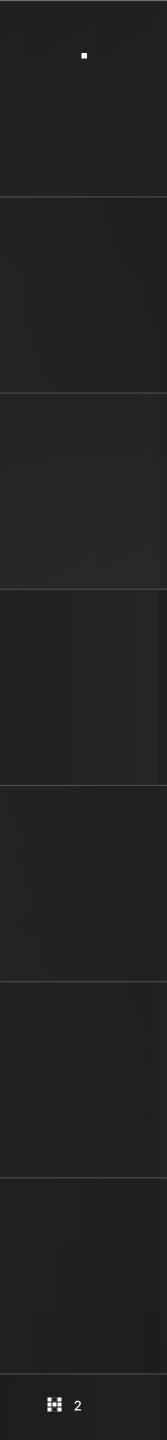




Exponential growth in tech has made the market exponentially competitive

- AI & Machine Learning
- Blockchain
- Computation/Networks

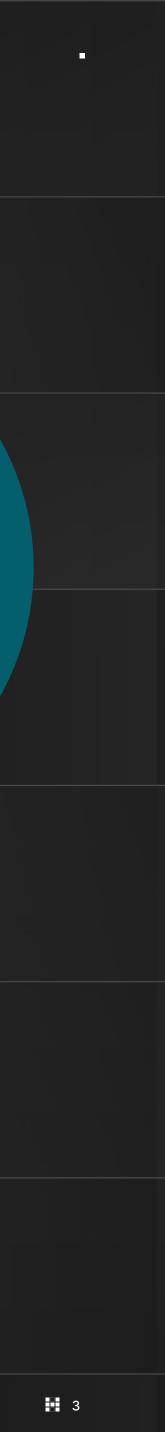
Cloud
Robotics
3D Manufacturing



Survival requires finding your fit, but thriving takes radical differentiation

Purpose-led Category Stories





In a sea of competition product-led brand messaging creates little differentiation

Company

Vision - What your company aims to do

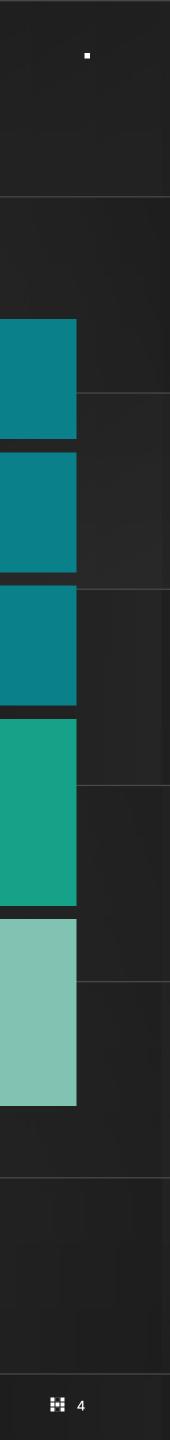
Mission - What your company does to realize the vision

Unique Selling Proposition - How your product's different

Customer

Brand Positioning Statement - Who your company helps, how it helps, and, what this does for the customer

Differentiator 1 Feature - Benefit **Differentiator 2** Feature - Benefit **Differentiator 3** Feature - Benefit



CERTS WITH RETSYN (1984)

Different is by comparison

Limited to:

- user experience
- ingredients
- cost

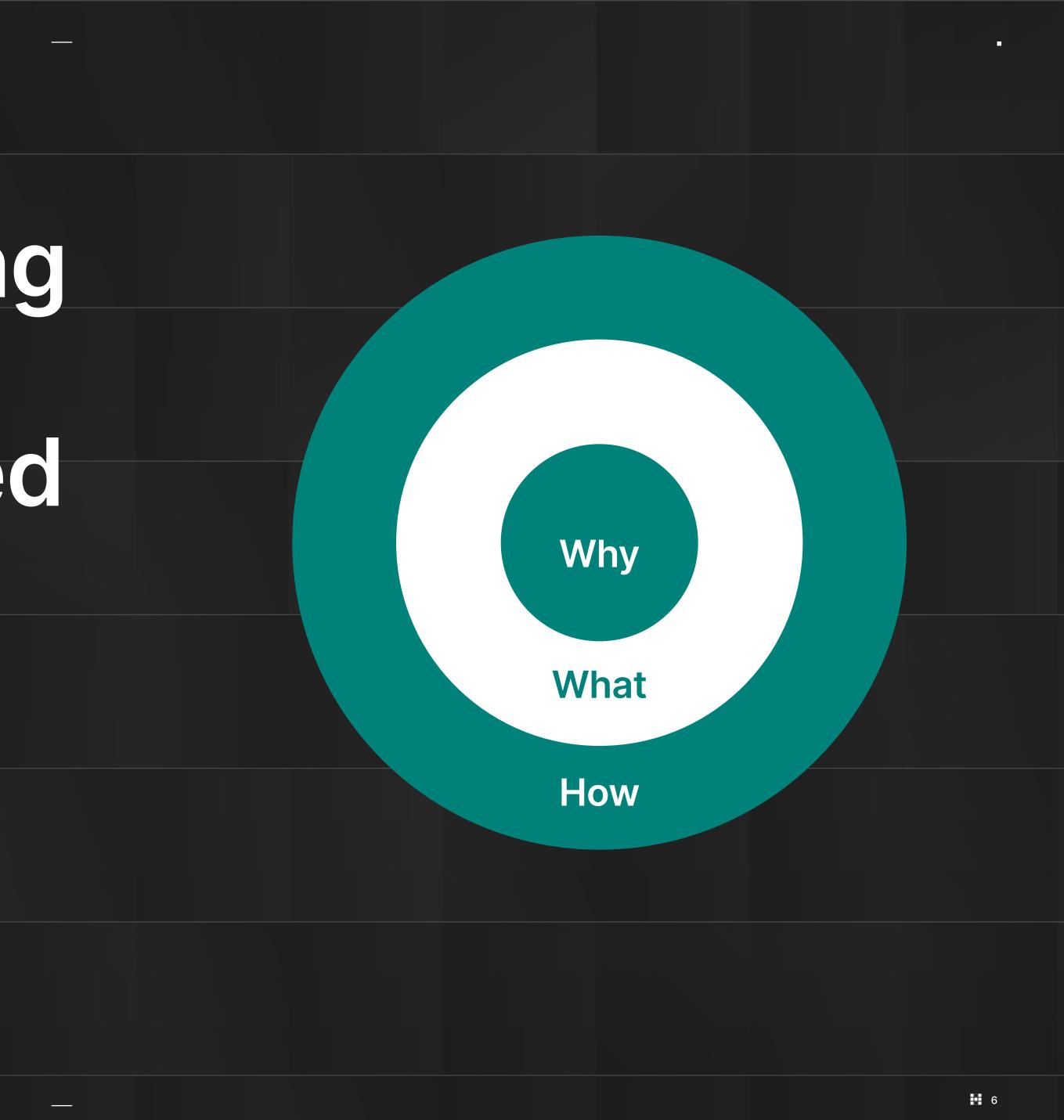
• more...





Businesses looking to grow 3X faster create purpose-led brand stories that *Start With Why*

Purpose-led Category Stories



However, your why is about your company, not the customer

Purpose-led Category Stories

Why	Vision Story - Why your <i>company</i> exists										
What	Mission - What your company does to realize the vision										
	Unique Selling Proposition - How your product's different										
How	Brand Positioning Sta helps, and, what this do	atement - Who your comp es for the customer	any helps, how it								
	Differentiator 1 Feature - Benefit	Differentiator 2 Feature - Benefit	Differentiator 3 Feature - Benefit								



The Tale of Thomas Burberry Burberry Festive Film 2016

Different means character

This requires: Compelling story • Super Bowl ad

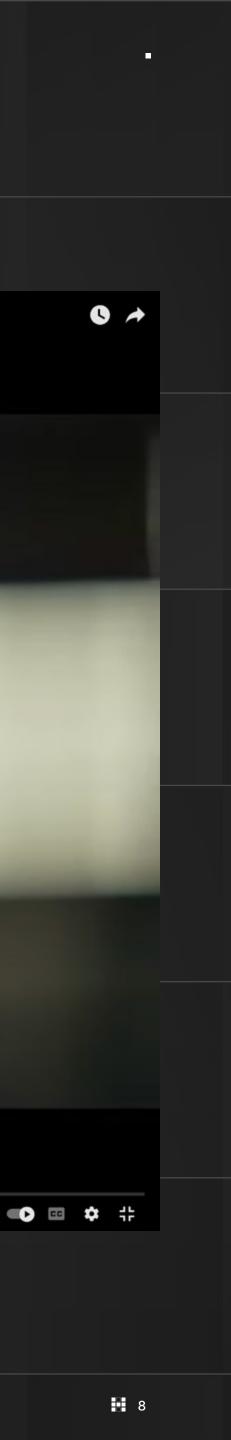
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Purpose-led Category Stories

Press esc to exit full screen

The tale ofTHOMAS BURBERRY



To win the customer's mind, you have to start with the problem

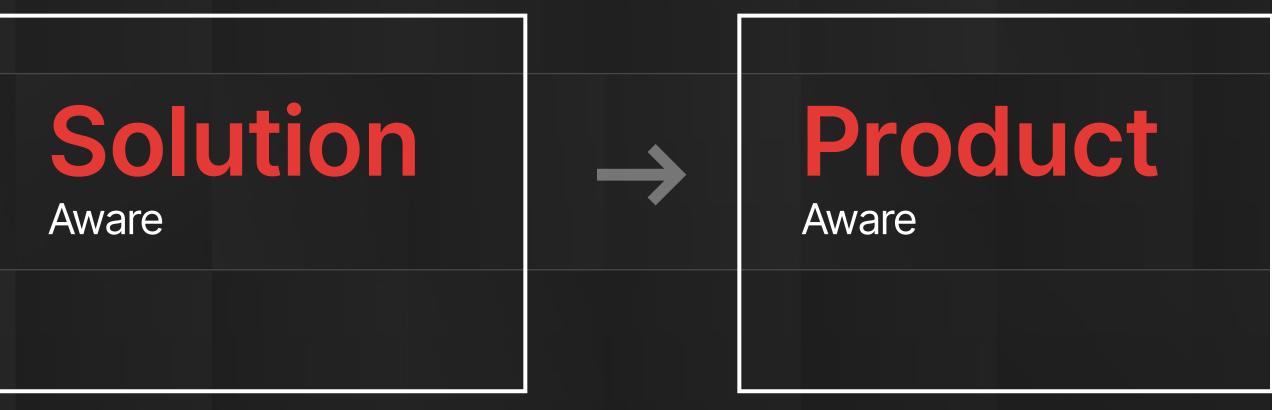
Buyer's Journey

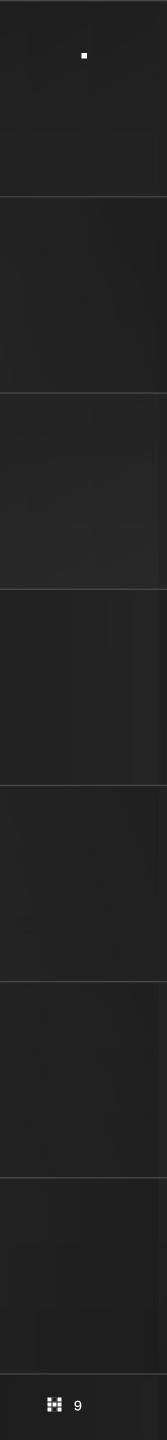
Problem

Aware

Aware

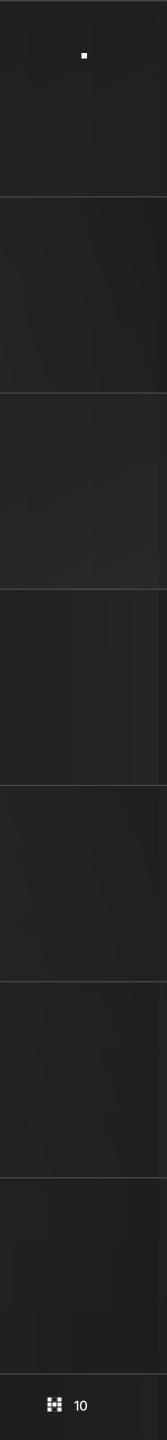
Purpose-led Category Stories





By naming a different problem, you can frame it and claim it as a new category

Purpose-led Category Stories



Companies that create their categories, radically differentiate themselves and dominate their markets

Purpose-led Category Stories



Source: The 22 Laws of Category Design

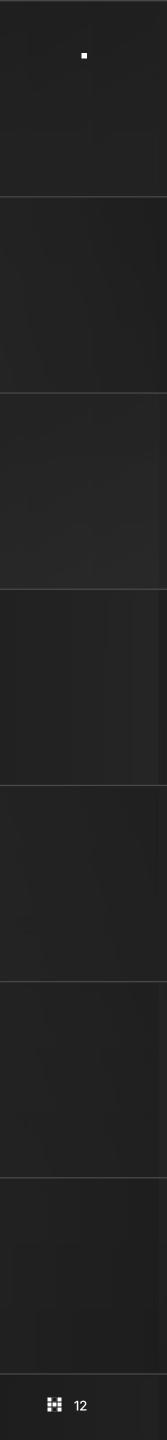


But categories don't move customers, narratives do

Purpose-led Category Stories



Marc Benioff — CEO, Salesforce. No software campaign for software as a service (SaaS)



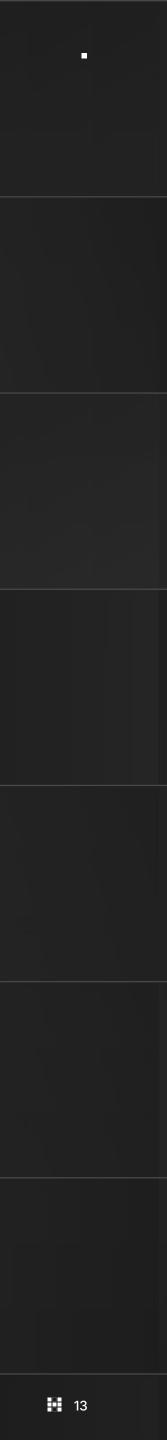
takes a different kind of story to create a category that can make a difference

Purpose-led Category Stories

Category Vision

Category **Belief**

Category Movement







Purpose-led Category Stories



00 PURPOSE-LED CATEGORY STORIES

Create the change you were made to create

01 CATEGORY DESIGN

Design your category

02 STORY DESIGN Build belief

Purpose-led Category Stories

03 FUNNEL DESIGN Funnel a movement



01 Category Design

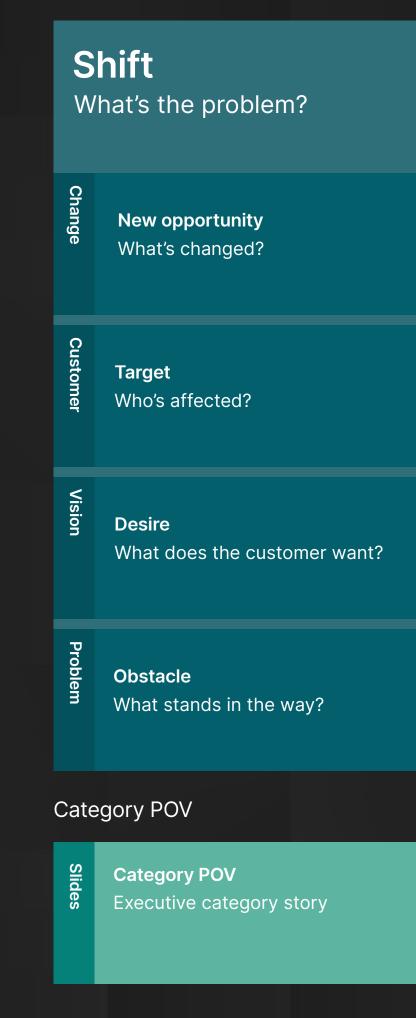
Design your category

Every buyer journey begins with a problem, not the solution. The same holds true for category design. Categories are created to address new gaps caused by market shifts.

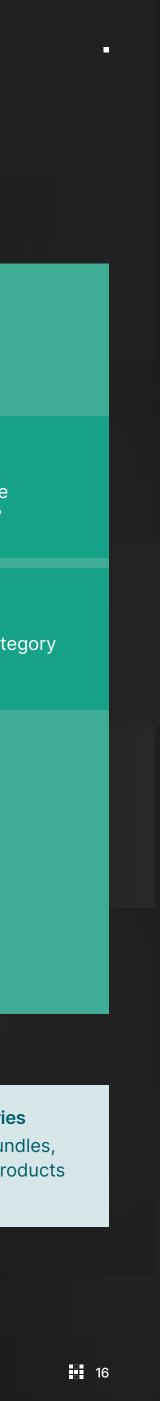
Categories radically differentiate businesses by giving customers new associations with new problems and the opportunity to create net-new results. As a result, these customers see category creators as preeminent thought leaders, thus allowing businesses to create their own opportunities instead of chasing them.

Also, category POVs are the foundation of your strategic business story. They not only differentiate your business, they also exponentially scale and grow it.

Purpose-led category design model



	Gap What's missing?			Category What fills the gap?					Net New What's the new world?			
	FroTo	Status-quo How's the problem solve	ed today?	Category Design		egory / do you language your solut	ion?	Transformation		o rld ustomer and the world changed?		
		New belief What belief displaces the status-quo? New Model What's the ideal framework?				rs at are your three category uirements?		Category m What's your movement?	r line for your cate			
					Pilla	ır 1						
_					Pillar 2							
					Pilla	ır 3						
	Stori	es to scale			-							
	Outputs	Investor Deck Increases raise & evaluation	PR deck Creates categ adoption by a and influence	nalyst	S	Category story Attracts ideal customers to category	Funne	els cus gh the	Nebsite stomers e buyer's	Product storie Positions, bun and prices pro by purpose		



02 Story Design

Build belief

Category selling is an effective way to increase awareness and demand for your solution. However, its success depends on people's belief in your story. Your story must resonate with investors, analysts, influencers, partners, staff, and customers alike before it can disrupt the status quo.

Purpose-led category stories connect with your audience by driving empathy for your customers and creating belief in your ability to help them. They attract friends and followers because they are laser-focused on your mission. Their ability to scale is the key to aligning your category, company, and products. They grow you, bond you with customers, and create the sense of character that sets you apart.

DIFFERENT DRAMAS DIFFERENT

BECAUSE, LIFE NEEDS A DIFFERENT LENS

FILMS FROM AN INDEPENDENT WORL



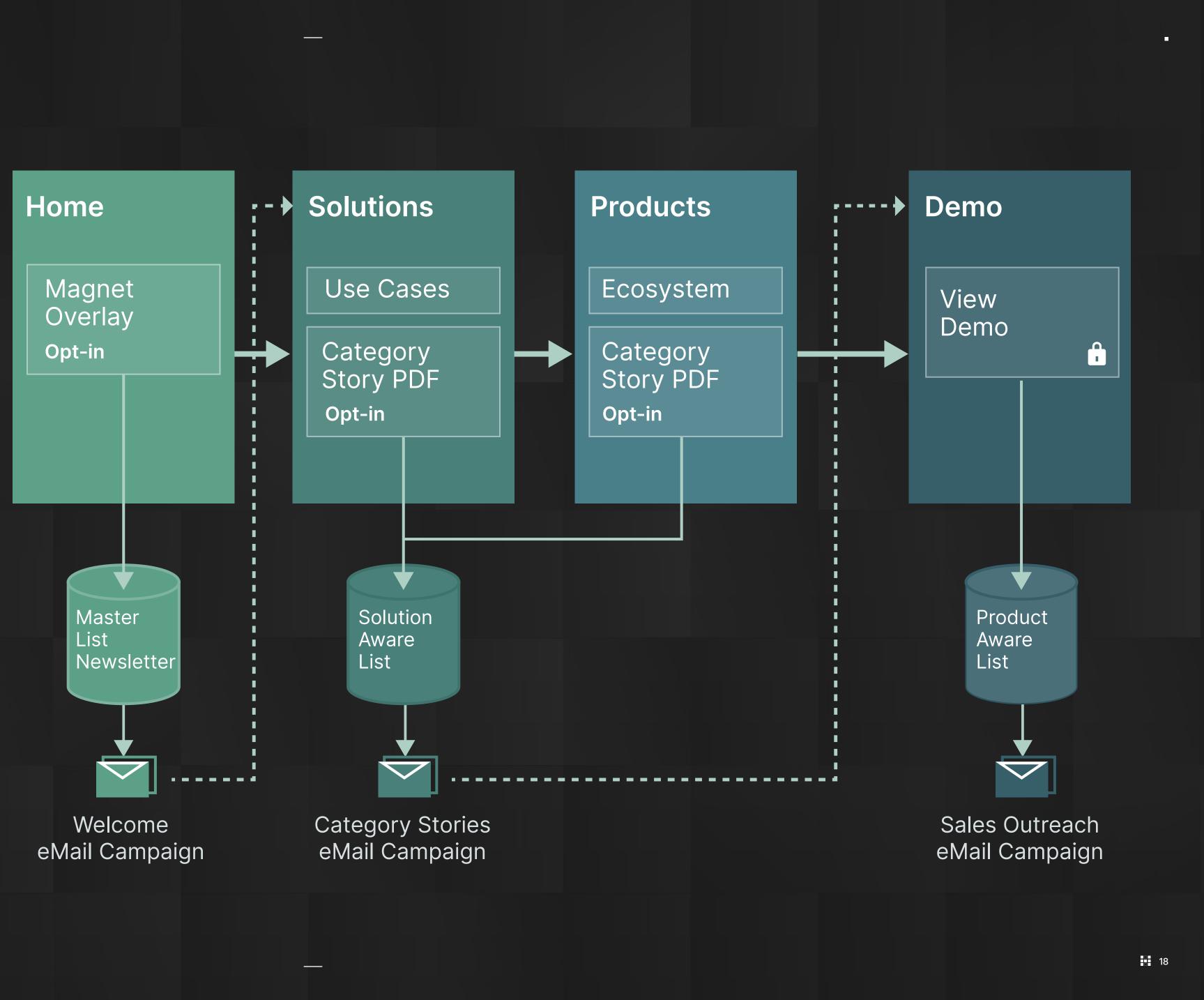
03 Funnel Design

Funnel a movement

Purpose-led category creators are often hindered by marketing dollars. They have to grow their own markets. Fortunately, there are funnels.

Your best asset for monetization is your IP. Using expert knowledge and influence, you can attract a following of people organically searching for answers or people that understand their problems. With categorydifferentiated IP on your website, come search rankings. Your purpose-led narrative alone can attract immediate results. Moreover, you can damn search volume and demand by using your narrative as a lead magnet. With the right magnet, high-ranking niche search strategy, and upsells, your acquisition cost becomes no cost.

Designing your website as a funnel is a >2X growth opportunity—even higher with influencers. If you're leveraging your mission to move your business forward, a funnel will give you the power to prevail.



Category Design

- Category Creation POV
- Category Mantra
- Category Ecosystem
- Product Alignment and Messaging

Story Design

- Keynotes
- Case for support
- Website and UX Storytelling
- Books
- Brand Videos
- **Solution Briefs**
- Sales Sheets
- **Case Studies**

Purpose-led Category Storytelling Capabilities

Purpose-led Category Stories

- Decks
- PR/Analyst
- Investor
- Sales

• Sales and Marketing collateral

Funnel Design

- Webinar presentations
- Landing page sequences
- Video Sales Letters
- Email sequences
- Info-course content
- Social promos
- Ads







Case Study

Decisive action, without fail

Freedom Atlantic Decentralized command and control optimization

The problem

Describing itself as JADC2 services and products to solve challenging and complex problems, Freedom Atlantic needed a story for niche category leadership.

How purpose helped

- Created the POV that decisions made in battle at the lowest level decide outcomes. Successful decisions require a clear understanding of the desired outcome, situational awareness, and uninterrupted communication. In dire situations, Freedom-Atlantic tactical cable and power solutions maintain a communications advantage
- Focused the brand, business strategy, and area of specialization for future product-development







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FREEDOMATLANTIC OTTO. Expect Excellence:

LATEST NEWS

CONTACT US

- CC

COMPANY PRODUCTS NEWS MERCH

Ensure successful outcomes For decentralized operations

OPTIMAL COMMAND AND CONTROL FOR TODAY'S DECENTRALIZED WARFIGHTER

ACTION

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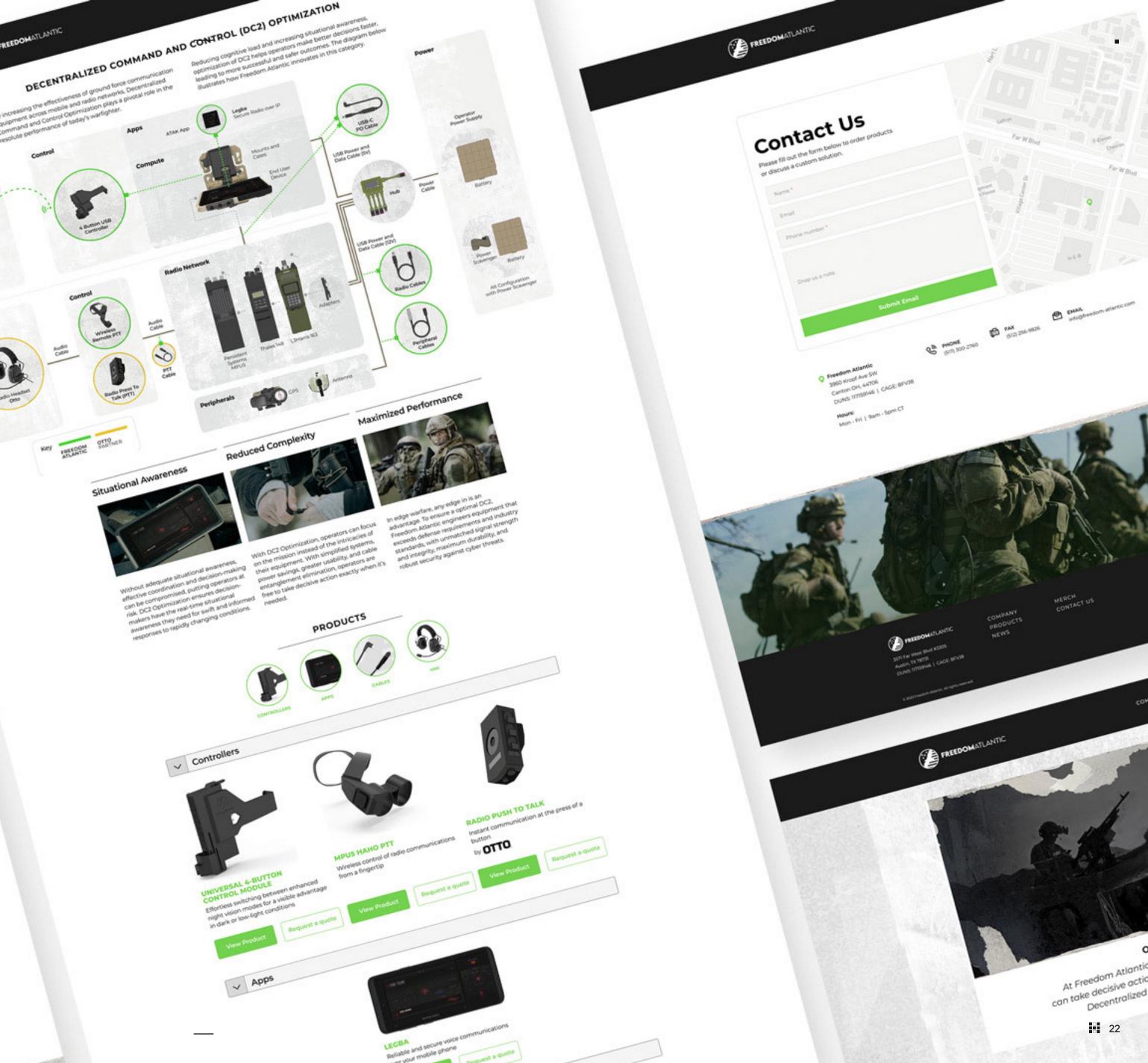
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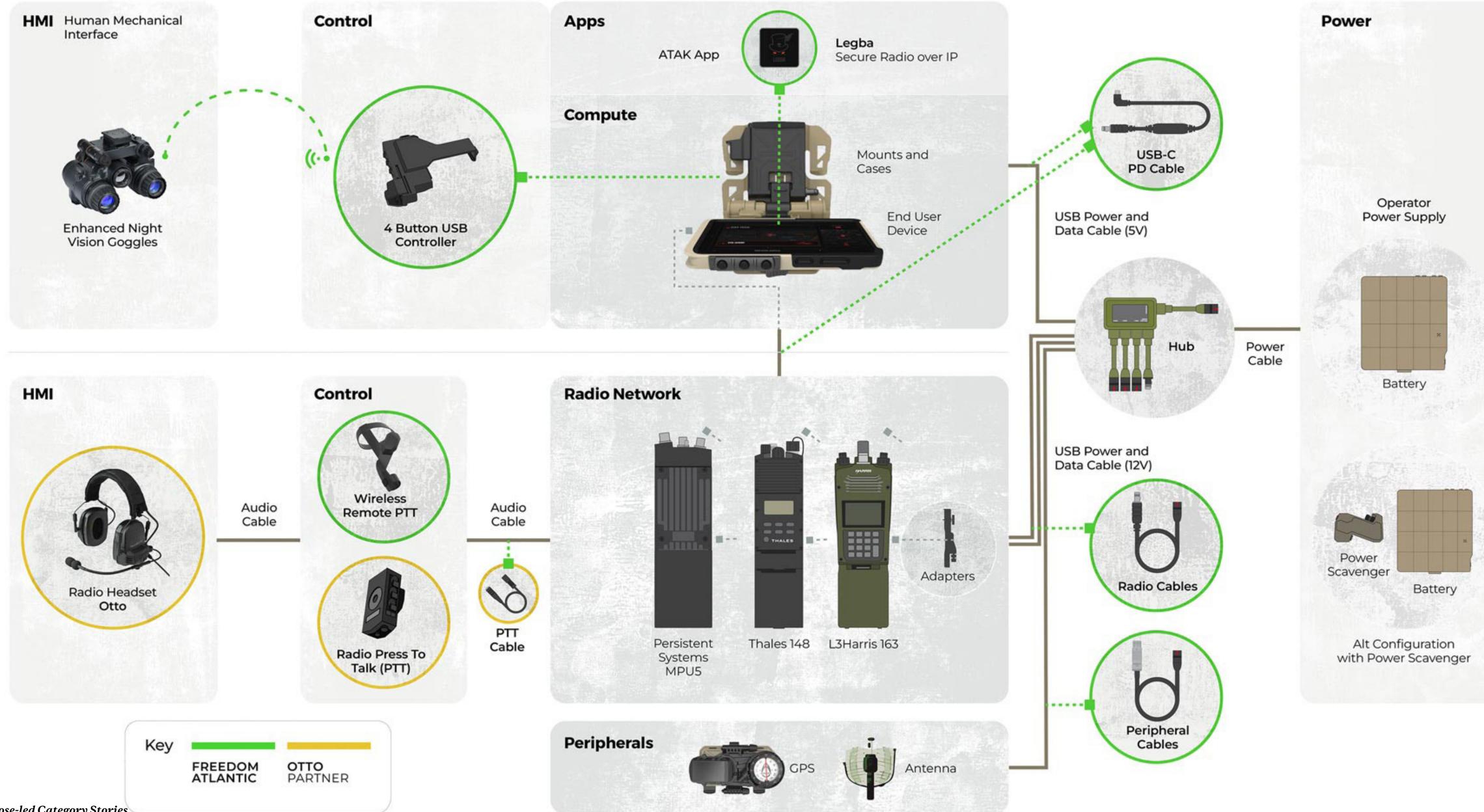


ou

At Freedom Atlantic v

can take decisive action Decentralized C

DECENTRALIZED COMMAND & CONTROL (DC2) OPTIMIZATION



Purpose-led Category Stories



Case Study

Sell value. **Change the** world

Altify, Upland Altify **Customer Revenue Optimization**

The problem

Described as a sales tool "add on" for Salesforce, no market category existed for Altify. When it came to explaining the product, the organization was stuck.

How purpose helped

- Launched the story for a \$3.2B category: Customer **Revenue Optimization**
- Shifted the market from product-led sales strategies to customer-centric thinking and introduced the concepts of "outcome-based selling" and "the revenue team" to the industry
- Fueled lead magnet content: CRO Benchmark study
- Positioned Altify for acquisition by Upland Software three months after







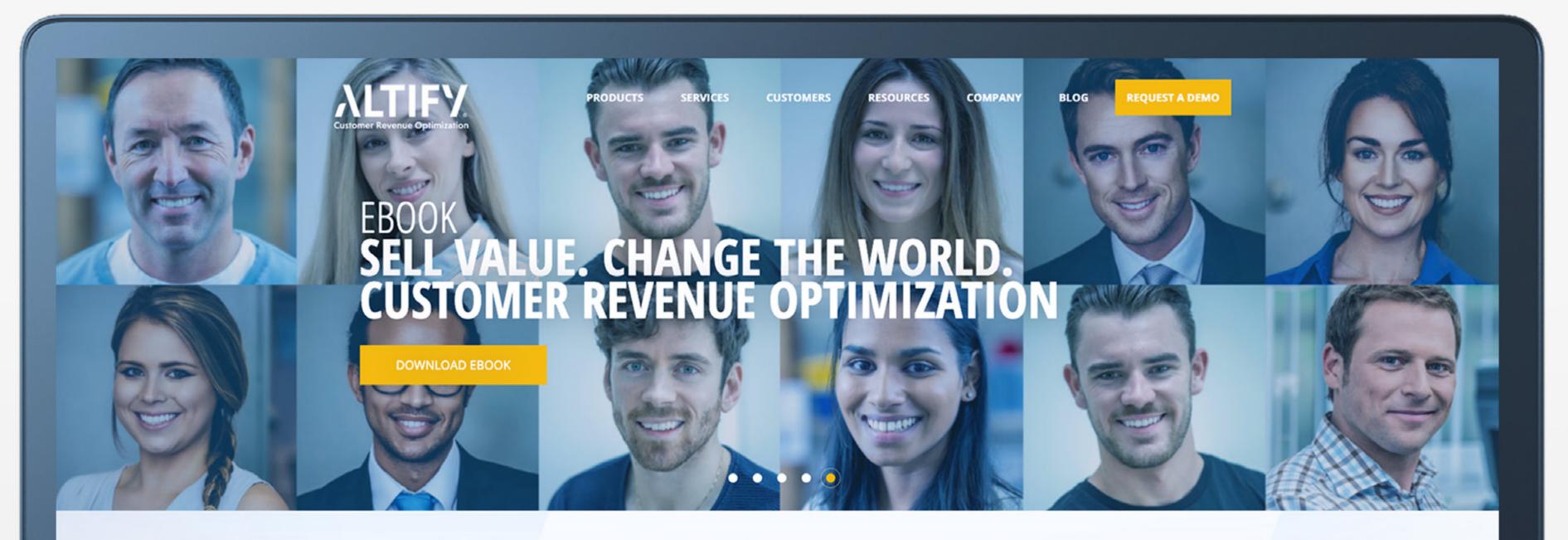
 Win the opportunities that · Grow revenue in your key accounts Improve sales execution I

aligning the extended rev

VIEW APPLICATIONS







WE ARE THE CUSTOMER REVENUE OPTIMIZATION COMPANY

Helping companies to generate value with every customer interaction to grow revenue

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	0									
Ancaster Services	0									



• Win the opportunities that matter

- Grow revenue in your key accounts
- Improve sales execution by aligning the extended revenue team

VIEW APPLICATIONS



Purpose-led Category Stories



A dramatic shift is underway. After a sustained period of historic A dramatic smith is underway. After a sustained period of m growth over the last few years, successful companies are Browth over the last rew years, successful companies are re-examining their priorities and looking for new ways to drive top-line revenue in 2019. Companies who optimize their business re-examining their priorities and looking for new ways to drive top-line revenue in 2019. Companies who optimize their business te revenue in 2019. Companies who optimize their business to the changes in the marketplace will emerge as winners. it ahead, improve execution and

USTOMER ATION Inlock Revenue Growth by Providing

LTIF'

2019:

Consistent with the move to top line customer acquisition in 2019.

ring areas are critical for investment in 2019? 0/0

ENCHMARK ST

Better Customer Experience

is the number one on-critical list in 2019.

s with customers

nd motivated sales

People

ent across the entire

23% Technology

experience is similar to investment in the

and technologia attracting to retain staff and attracting to

customer experience.

Customer Revenue Optimization Benchmark Study 2019: Unlock Revenue Growth by Providing a Better Custo

14% 22%

14% Culture

The Big Takeaway 8

Custe sales velocity Dramatic improvements in the length of sales cycles are possible when teams or sales cycles are possible when teams better understand customers, improve deal qualification and precent unleave value petter understand customers, improve c qualification and present unique value.



11.







Case Study

Serving our Ocean Stewards

OneReef.org

Community-led management of coral reefs and island ecosystems

Problem: Serving the Underserved

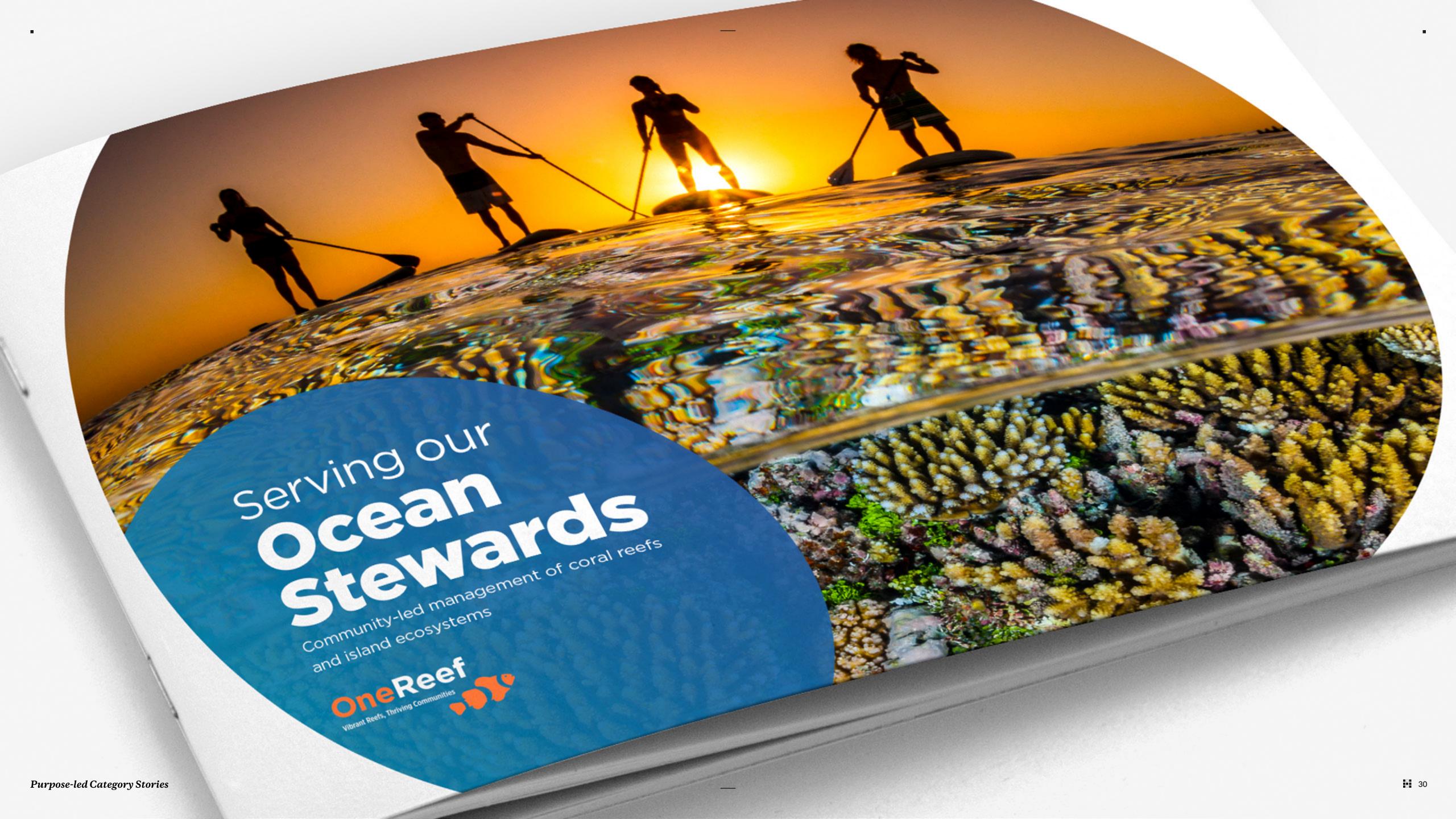
OneReef has a proven model for community-led conservation of coral reefs and island ecosystems. But, scaling the model takes aid from philanthropic support. To gain such support, OneReef had to create a missionfocused story based on an indigenous world to which few people outside its organization could fully relate.

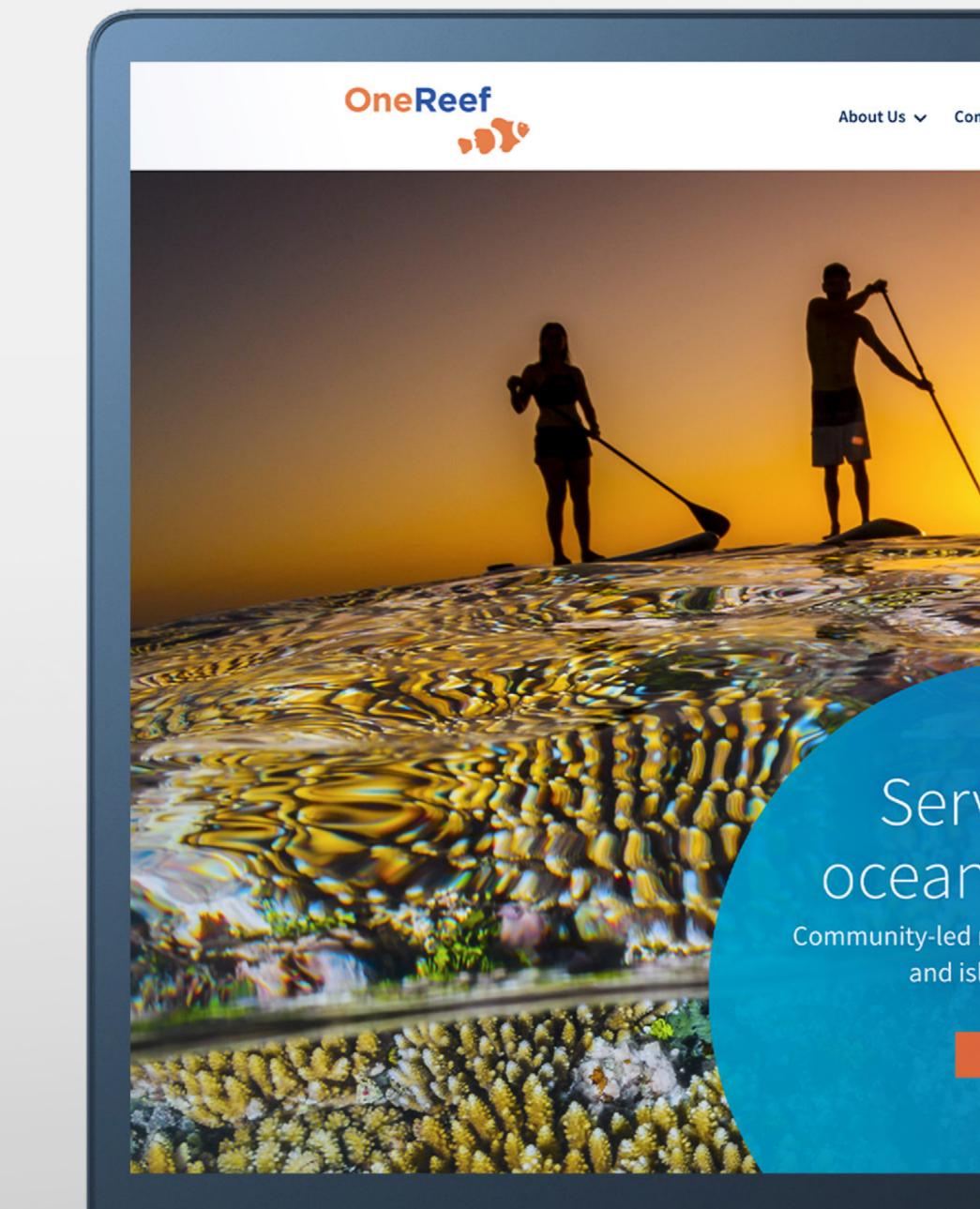
Solution: Inspiring Stories of Ocean Stewardship

Indigenous communities make up only 5% of the world, yet support 80% of its biodiversity. Their efforts, unrecognized and underfunded, are heroic. Telling their stories of stewardship was the key to changing everything.

- Community-led management category design
- Moves-management and content strategy driven by inspiring stories of Ocean Stewardship
- Purpose-led Category Stories: case for contribution and website







Support OneReef

Q

Serving our ocean stewards

Community-led management of coral reefs and island ecosystems

WATCH VIDEO



Purpose-led Category Stories

Learn more about OneReef and its vision for the future.

the Pacific

Educate future generation

Help support community-let management of coral reefs and sland ecosystems

vision for the future.

agreements that give communities or ocean see to deal with today's overwhelming challenges.

Servingour ocean stewards

Protecting our coral reefs and preserving cultures

Communities throughout the Pacific have generations of cultural knowledge to protect our ocean reefs. However, faced with today's overwhelming challenges, they cannot do it alone

OneReet partners directly with these ocean stewards to help them address challenges enforcing managed fishing zones, effectively measuring impact, and fostering future etewarde. Wherease only an incignificant nercentage of QBS hillion energy and an incignificant n enforcing managed fishing zones, effectively measuring impact, and tostering future stewards. Whereas only an insignificant percentage of \$85 billion spent annually biodiversity conservation is made directly available to locale managing their ended

manage their reef and island ecosystems.

stewards. Whereas only an insignificant percentage of \$85 billion spent annually on biodiversity conservation is made directly available to locals managing their ecosystems, we are flipping the equation—euoporting trusted ocean etowards who reconneitly own and

Enhance stewardship

biodiversity conservation is made directly available to locals managing their ecosystems, we are flipping the equation—supporting trusted ocean stewards who responsibly own and manage their reef and island ecosystems.

Communities throughout the Pacific have generations of cultural knowledge to protect our OneReef nationers directly with today's overwhelming challenges, they cannot do it along OneReef nationers directly with these ocean stewards to help them address challenges. ocean reefs. However, faced with today's overwhelming challenges, they cannot do it alone. OneReef partners directly with these ocean stewards to help them address challenges—like

Community-led Management ~

about Us ~

OneReef

.....

Impact Blog

0,

The story of OneReef's first partnership agreement

() © (B)

Learn more about OneReef and its

Vibrant reefs. Thriving communities.

About Us V

OneReef

At OneReef, we aim to protect coral reefs and island ecosystems by building partnership agreements that give communities of ocean stewards the resources and advances they need At OneReel, we aim to protect coral reefs and island ecosystems by building partnership agreements that give communities of ocean stewards the resources and advances they need to deal with today's overwhelming challenges

Community-led coral conservation holds the key to long-term health and vitality for our reefs and their surrounding communities. For generations island communities have responsible Help us support our ocean stewards Community-led coral conservation holds the key to long-term health and vitality for our reefs and their surrounding communities. For generations, island communities have responsible stewarded the ocean. However, faced with today's overwhelming challenges, they can't do it and their surrounding communities. For generations, island communities have responsibly stewarded the ocean. However, faced with today's overwhelming challenges, they can't do it alone. Your contribution to OneReef will directly aid our ocean quardians providing them stewarded the ocean. However, faced with today's overwhelming challenges, they can't do alone. Your contribution to OneReef will directly aid our ocean guardians, providing the with the resources science and technology they need to protect our ocean's most precision. alone. Your contribution to OneReef will directly aid our ocean guardians, providing them with the resources, science, and technology they need to protect our ocean's most precious ecosystems

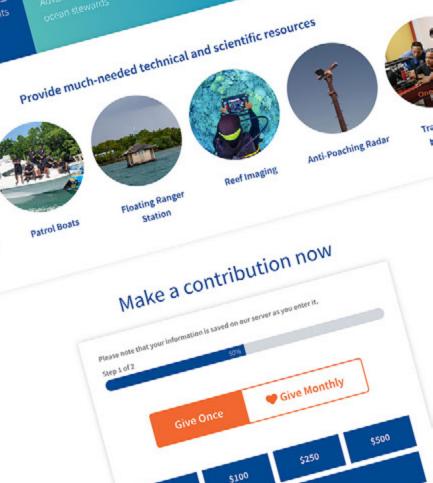
OneReef

ecosystems.



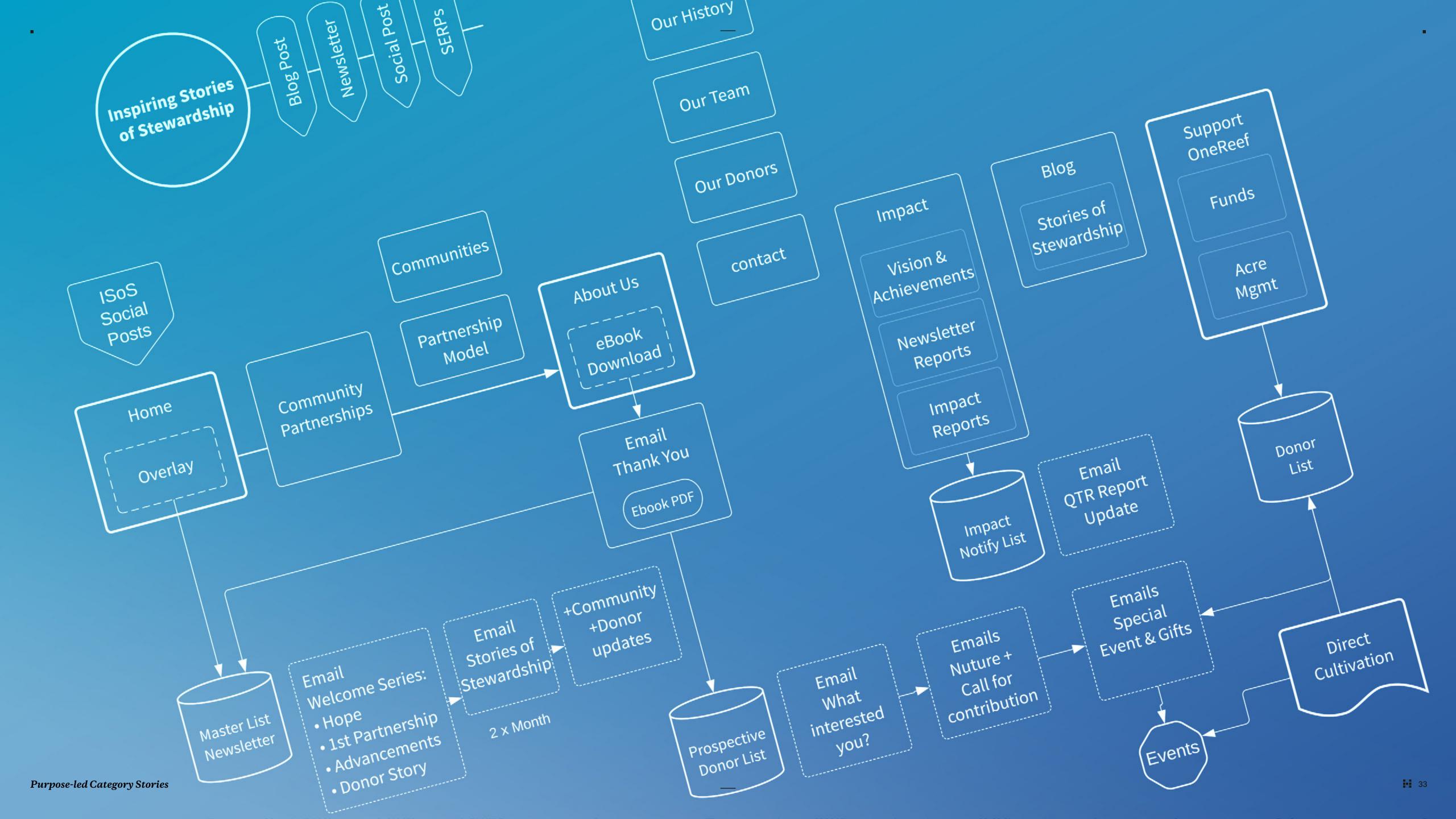










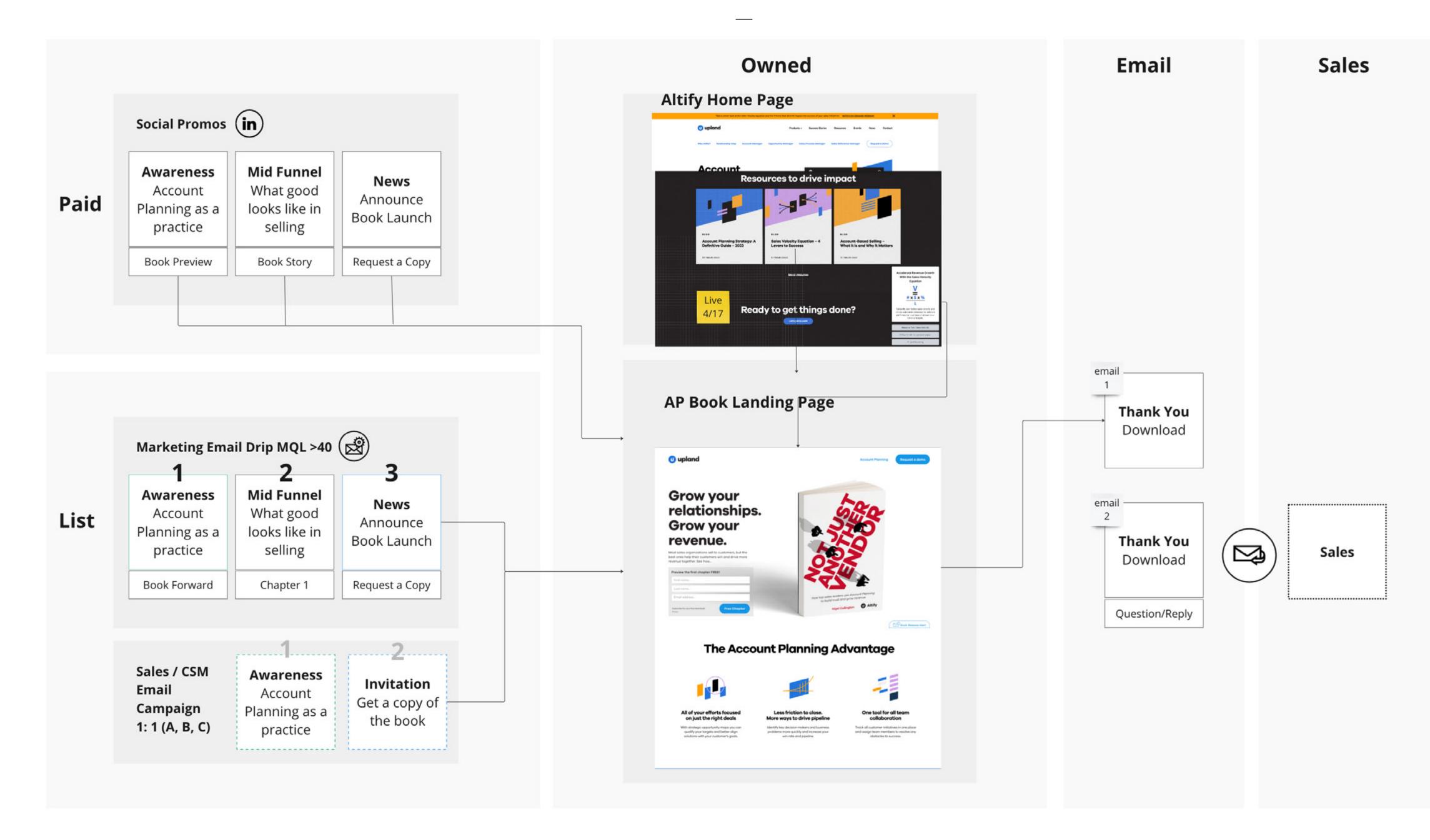


Not just another vendor account planning book and book funnel

Upland Altify Account planning book and book funnel

Purpose-led Category Stories







Leadership



As a purpose-driven category story designer, Paulo Sellitti creates stories that make solution innovators category leaders. HYPNOTIC - Story Design founder, +25 year experienced creative director, and co-author of the industry-leading sales account planning book, "Not Just Another Vendor," Paulo's mission is to help businesses tell stories that create positive change.

Paulo helped Blue Climate Initiative winner OneReef.org build a category movement for communityled management of coral reefs and island ecosystems. He's taken multiple platform solution companies to leadership in billion-dollar markets. He's helped businesses raise \$10-25M from investors. Increased evaluations. Accelerated acquisitions. And built go-tomarket stories to disrupt +\$10B markets.

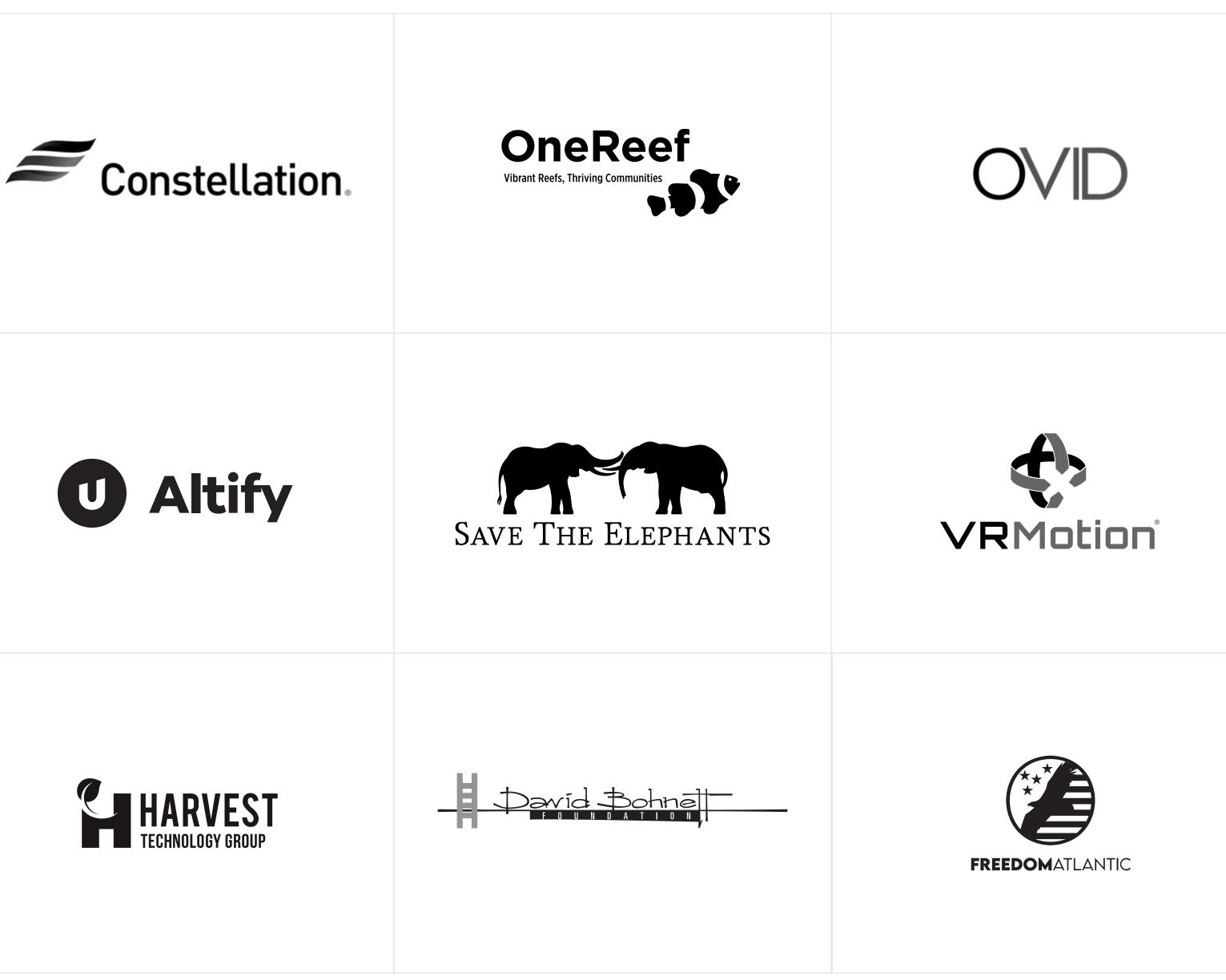
A master storyteller with decades of experience in advertising, UX storytelling, and entertainment, Paulo Sellitti is purpose-built to design stories that create a positive shift in the world.

Paulo Sellitti

Story Designer, Founder





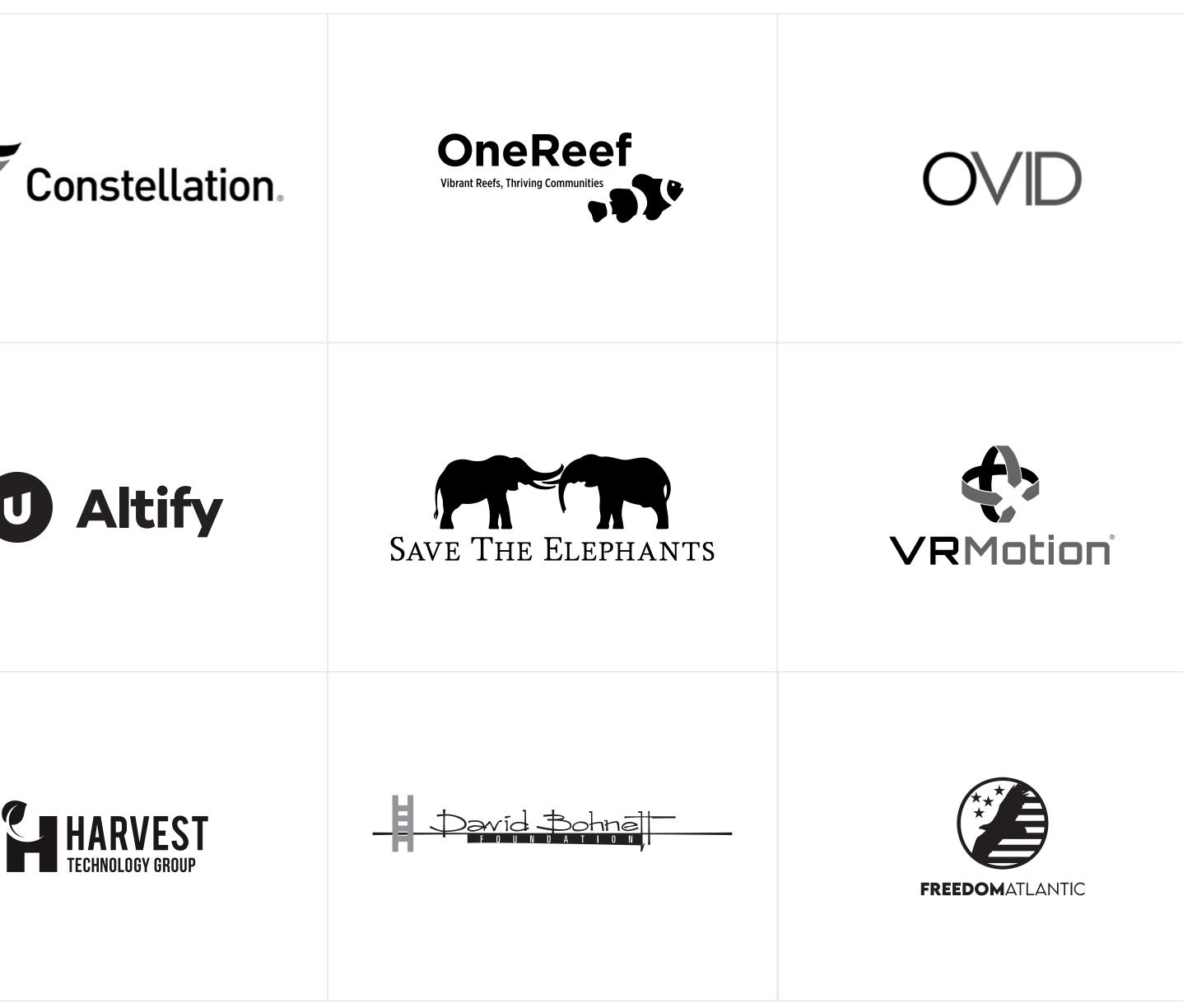


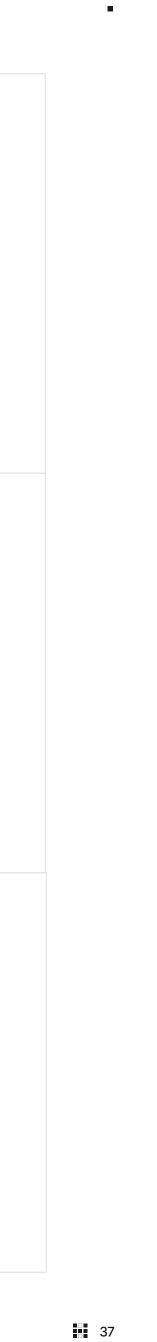
Clients we've helped lead with purpose

Hypnotic is also proud to support top personal and professional development coaches

• Ben Kiker

- Bronwyn Communications
- JD Schramm
- Maria Ross
- Hypnawolf





Testimonials

Paulo quickly grasped the essence of OneReef, our model, and our dedication to serving ocean communities. Then he translated that understanding into the vision document we need going forwardwith vibrance, clarity, and emotional connection.

I've had the privilege to work with Paulo over the last few years including a huge project to develop, build, and launch the new category of Customer Revenue Optimization (CRO). Paulo is far greater than a designer, a content architect, and a category maker, he is simply an invaluable part of our extended revenue team and how we drive value for our customers and our company!



Christopher LaFranchi

Founder & CEO at OneReef - Vibrant reefs, Thriving communities Founder & CEO at OneReef - Vibrant reefs, Thriving communities



Nigel Cullington VP of Marketing | Sales Effectiveness Upland Software

Paulo is like a secret weapon. I don't even know what to call him: Business advisor, brand strategist, messaging expert, copywriter, designer, co-conspirator—the way his creative brain works is amazing. He marries creativity with business reality to get results.



Maria Ross

Empathetic Brand Advisor | TEDxSpeaker Author & Podcast Host, The Empathy Edge



Ready to create the change you were made to create?

Start your story

Email paulo@hypnoticdesign.com for a free consultation



Hypnotic Design

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paulo@hypnoticdesign.com

www.HypnoticDesign.com

